



Traveling Tails Inn

Policies

Boarding:

- 🐾 All boarding dogs must pre-bag their food per meal, per day (*ie: breakfast in one ziplock bag & dinner in another ziplock bag*). If food is provided that is NOT pre-bagged, a \$5/day fee will be applied. Customers providing canned/wet food or customers boarding for 14+ days do not need to pre-bag.
- 🐾 All Boarding dogs who do not bring their own food, will incur a \$5 per meal charge for Traveling Tails Inn to provide meals.
- 🐾 All Boarding dogs MUST have a reservation to do any overnight stays. Walk-in Boarders will incur a \$15 convenience fee if space is available.
- 🐾 All Boarding reservations that are a “No Show, No Call” or do NOT cancel providing a minimum of 24 hours notice will incur a \$15 charge.
- 🐾 If Boarding suites fill up completely, TTI can still accommodate your pup if owners provide their own kennel (kennels are ONLY needed for your pup to have their own space to eat & sleep). If owners do not have a personal kennel, a TTI kennel may be rented for a fee of \$20 (This is a non-refundable deposit in case any damage to the kennel should occur).
- 🐾 There is NO charge for Administering Medications if your pup should need any while you’re away. Please be thorough with instructions as to how much & how often medicine is needed.

Daycare:

- 🐾 All new dogs MUST be spayed or neutered, be current on all vaccinations, be current on flea & tick applications, & attend a FREE ½ Day Meet & Greet evaluation
 - The Meet & Greet evaluation gives our Trainers time to get to know your pup and introduce them to one new friend at a time until they are able to be in the larger play groups. Our goal is for all pups to be happy and enjoy the group/social setting as well as ensure your pup gets plenty of exercise during their visit.
- 🐾 Puppies may participate in daycare up to 7 months old, and then must provide a Veterinary Doctor’s Note/proof of spaying or neutering before allowed to return to daycare or boarding services.

General:

- 🐾 In the event that a customer account has an outstanding balance, customer will incur a \$5 per day charge for each day until balance is paid.
- 🐾 All dogs MUST be current on ALL required vaccinations (rabies, distemper-parvo, & bordetella) to participate in any service. It is the owner’s responsibility to provide proof of current vaccinations. (*Pet Taxi services are available to transport your pup to the vet if needed*).
- 🐾 Customers needing to do an Early Drop Off or Late Pick Up (services needed after regular business hours) MUST prepay a nonrefundable fee of \$15 in addition to daycare, grooming, or boarding services.